

## **Booking guidelines**

Here in Little Venice, we love to celebrate, however, we do not allow any food brought into the restaurant including cakes, cupcakes etc. due to the health & safety policy we have here in Little Venice. (Applies to all bookings)

All bookings are made over the phone (01) 842 8383 or directly in the restaurant. We do not use any third-party apps or websites to make bookings.

To accommodate all our guests, tables are reserved for 2 hours per booking.

The following applies to all tables 7 & over

- Service charge for larger groups. A discretionary service charge of (10%) will be automatically added to the bill for parties of 7 or more. This charge will be clearly indicated on your bill, and additional gratuities at your discretion.
- All bookings have a 2-hour slot.
- All bookings are made via phone or in the restaurant directly (01) 842 8383
- The restaurant can cater to large groups, we do not have a function room, multiple parties/ bookings can be held in the restaurant at once.
- Decorations such as balloons and table pieces can be brought into the restaurant however we do not allow banners to be stuck onto the wall or confetti.
- If you would like to adjust your booking numbers or change time/ date of your booking, please let us know as soon as possible. Please expect a call from the restaurant up to a week before your booking to confirm numbers, dates, times etc.

## **Deposits**

This is to secure and guarantee a table is held for you. All deposit amounts will be deducted from the final bill.

- When booking a table for between 7-20 people you will be asked to pay a 50euro deposit.
- Parties 20+ will be required to pay a 100euro deposit.
- This deposit can be paid via card over the phone or via cash/ card in the restaurant. A copy of the receipt will always be held on file for every

booking.

- Cancellations: Deposits are non-refundable but can be redeemed through a voucher if cancelled 48 hours prior to the booking.
- Deposits are deducted from the bill on the day. Final guest numbers must be confirmed 24hrs in advance. Deposits for no shows or reductions in group size are non-refundable. Any issues must be raised within 7 days.

### **Menu**

- Our 2-course set menu is available for all groups, large or small. For bookings over 10 we offer to print & personalise your set menu to celebrate your special occasion (Free of charge!) E.g “Welcome to Little Venice to celebrate John’s 60<sup>th</sup> Birthday”, “Welcome to Little Venice to celebrate Jane’s First Holy Communion”.
- Gluten free, vegan & vegetarian options available, please ask server for more information on available options.
- Allergens document available on request.
- Please note that menu prices are subject to change. The applicable price will be the current advertised price at the time of dining, not at the time of booking.

Thank you for booking with us here at

Little Venice